



**AMREF INTERNATIONAL UNIVERSITY**  
**SCHOOL OF PUBLIC HEALTH**  
**DEPARTMENT OF COMMUNITY HEALTH**  
**DIPLOMA IN COMMUNITY HEALTH PRACTICE**  
**END OF SEMESTER EXAMINATION AUGUST 2022**

**UNIT CODE:** DCHP 225

**UNIT NAME:** Health Services Management

**DATE:** 4<sup>th</sup> August 2023

**TIME:** Two Hours      **Start:** 9.00am      **Finish** 11.00am

**INSTRUCTIONS**

1. This exam is marked out of **60 marks**
2. This Examination comprises **TWO Sections**  
**Section A:** Compulsory Question (20 marks)  
**Section B:** Long Answer Questions (40 marks)
3. All the answers should be written in the answer sheet
4. Do not write in the question paper
5. Any unauthorized materials are prohibited in the examination room

## SECTION A: COMPULSORY (20 Marks)

### Short Answer Questions

1. State **THREE** documents that outline the policy framework on health in Kenya (3 Marks)
2. Outlines **THREE** key health sector actors giving examples (3 Marks)
3. Differentiate between various roles played by the Ministry of Health and County Departments of Health in Kenya (3 Marks)
4. Define below **TWO** terms as used in Health Services management (2Marks)
  - a) Health Care System
  - b) Health Financing
5. State **THREE** characteristics of a functional health care system (3Marks)
6. State **THREE** health facility management services giving examples (3Marks)
7. Outline **THREE** characteristics of project management in health care (3Marks)

**SECTION B ANSWER ANY TWO (40 MARKS)**

1. Health is a devolved function in Kenya since inauguration of 2010 Constitution. Turkana County Executive Committee (CEC) of Health has invited you a part of the technical experts in a forum for Health Systems Strengthening in the County. Giving examples and in reference to pillars of health systems, explain how health would be strengthened in Turkana County for better health outcomes **(20Marks)**
2. As an expert in Health Services Management, you have been invited to a dialogue series on Human Resources for Health as a guest speaker. Explain various functions of a Manager and a Leader in health management during your key note address to the participants **(20 Marks)**
3. Various partners and donors are interested in partnering with the Kenya Government to offer support to health care system at various levels of Health Care. A meeting has been scheduled by the Cabinet Secretary of Health with the stakeholders. As the representative of Health Service Management Department in the Ministry of Health, explain various levels of health care in Kenya that you would be presenting during the meeting **(20Marks)**