



AMREF INTERNATIONAL UNIVERSITY
SCHOOL OF PUBLIC HEALTH
DEPARTMENT OF HEALTH SYSTEMS MANAGEMENT AND DEVELOPMENT
BSC HEALTH SYSTEMS MANAGEMENT AND DEVELOPMENT
END OF FIRST SEMESTER EXAMINATION SEPTEMBER -DECEMBER 2023
HMD 222 LEADERSHIP AND GOVERNANCE IN HEALTHCARE

TIME: Two Hours
Date : 11th -December 2023
TIME : Two (2) Hours Start-----2.00PM-----End...4.00PM.....

INSTRUCTIONS TO CANDIDATES

- 1) This exam is out of 70 marks
- 2) Section-A is compulsory with a Total of 30 Marks
- 3) Answer any TWO (2) questions in Section B

Read carefully the additional instructions preceding each section.

SECTION A
SHORT ANSWER QUESTIONS – TOTAL of 30 MARKS

Question 1

- a) Outline any five management functions in healthcare organisations. (5marks)
- b) Define any three responsibilities of the board of directors of a healthcare organization. (3 marks)
- c) State three sources of power for leaders in public health. (3 marks)
- d) In relation to health sector, list two weaknesses of the great man theory of leadership (4 marks)
- e) Highlight any five ways in which you can become a transformational leader in a healthcare organization. (5 marks)
- f) Outline any four principles of governance in health sector. (4 marks)
- g) Define the stakeholder theory of governance. (2 marks)
- h) Outline four reasons why emotional intelligence is important for leaders and managers. (4 marks)

SECTION B
LONG ANSWER QUESTIONS: ANSWER ANY TWO (2) QUESTIONS
EACH QUESTION HAS 20 MARKS

Question 2

Discuss any five techniques you can apply to resolve conflicts in healthcare organizations (20 marks)

Question 3

You have been asked to form and lead a team of five students who will work together on a project. Explain what you can do at each of the five stages of group development to effectively lead this team towards success and satisfaction. (20 marks)

Question 4

Demonstrate how you can apply each of the following leadership theories.

- a) The Situational Leadership Theory (4Marks)
- b) Theory X and Theory Y by Douglas McGregor (12Marks)
- c) Behavioural Theory of Leadership (4Marks)