



**AMREF INTERNATIONAL UNIVERSITY**  
**SCHOOL OF PUBLIC HEALTH**  
**DEPARTMENT OF HEALTH SYSTEMS MANAGEMENT AND DEVELOPMENT**  
**BSC HEALTH SYSTEMS MANAGEMENT AND DEVELOPMENT**  
**SPECIAL /SUPPLEMENTARY EXAM – MARCH 2024**  
**HMD 222 LEADERSHIP AND GOVERNANCE IN HEALTHCARE**

**TIME:** Two Hours  
**Date :** March 2024  
**TIME :** Two (2) Hours Start-----PM-----End...PM.....

**INSTRUCTIONS TO CANDIDATES**

- 1) This exam is out of 70 marks
- 2) Section-A is compulsory with a Total of 30 Marks
- 3) Answer any TWO (2) questions in Section B

***Read carefully the additional instructions preceding each section.***

## SECTION A

### SHORT ANSWER QUESTIONS – TOTAL of 30 MARKS

#### Question 1

- a) Outline characteristics of a good presentation. (5marks)
- b) State three importance of governance. (3 marks)
- c) State three sources of power for leaders in public health. (3 marks)
- d) Highlight the four steps of group formation. (4 marks)
- e) State the importance of networking in health care services. (5 marks)
- f) Outline any four principles of governance in health sector. (4 marks)
- g) Define the stakeholder theory of governance. (2 marks)
- h) Outline four reasons why accountability is important in an organisation. (4 marks)

## SECTION B

LONG ANSWER QUESTIONS: ANSWER ANY TWO (2) QUESTIONS

EACH QUESTION HAS 20 MARKS

### Question 2

Discuss any five leadership skills that you can use to manage a health organization. (20 marks)

### Question 3

You have been asked to form and lead a team of five students who will work together on a project. Explain what you can do at each of the five stages of group development to effectively lead this team towards success and satisfaction. (20 marks)

### Question 4

Demonstrate how you can apply each of the following leadership theories in enhancing governance and leadership.

- a) The servant Leadership Theory (4Marks)
- b) Theory X and Theory Y by Douglas McGregor (12Marks)
- c) Behavioural Theory of Leadership (4Marks)