



AMREF INTERNATIONAL UNIVERSITY

SCHOOL OF PUBLIC HEALTH

DEPARTMENT HEALTH SYSTEMS MANAGEMENT & DEVELOPMENT

BACHELOR OF SCIENCE IN HEALTH SYSTEMS MANAGEMENT & DEVELOPMENT

END OF SEMESTER EXAMINATION APRIL 2024

UNIT CODE: HMD 210 UNIT NAME: HEALTH CARE ORGANIZATIONS & DEVELOPMENT

DATE: April, 2024

TIME: TWO Hours

Start:

Finish

INSTRUCTIONS

1. This exam is marked out of 70 marks
2. This Examination comprises TWO Sections
Section A: Compulsory Question (30 marks)
Section B: Long Answer Questions (40 marks)

SECTION A: COMPULSORY (30 Marks)

QUESTION ONE

Short Answer Questions

- a) State any five aspects that entails quality health care (5 Marks)
- b) Outline five functions of governance structures at National level (5 Marks)
- c) Outline any five responsibilities of the Hospital Management Team (HMT) (5 Marks)
- d) Highlight any five components of Successful Teamwork (5 Marks)
- e) List any five common barriers to Inter-professional communication and collaboration in health care organization (5 Marks)
- f) State five key objectives of the Kenya Health Policy 2014 -2030 (5 Marks)

SECTION B: ANSWER ANY TWO (2) QUESTIONS (40 Marks)

QUESTION TWO

Discuss the Impacts of Communication in Healthcare organization (20 Marks)

QUESTION THREE

Describe various types of health care organizations and health care services delivery you are likely to encounter as a health care manager (20 Marks)

QUESTION FOUR

Describe four main players in health care and their respective responsibilities. (20 Marks)