



**AMREF INTERNATIONAL UNIVERSITY**  
**SCHOOL OF PUBLIC HEALTH**  
**DEPARTMENT OF HEALTH SYSTEMS MANAGEMENT AND**  
**DEVELOPMENT**  
**BACHELOR OF SCIENCE IN HEALTH SYSTEMS MANAGEMENT AND**  
**DEVELOPMENT**  
**END OF SEMESTER EXAMINATION APRIL 2024**

**UNIT CODE:** HMD 222

**UNIT NAME:** LEADERSHIP AND GOVERNANCE IN HEALTH CARE

**DATE:** XX April, 2024

**TIME:** TWO Hours      **Start:**                      **Finish**

**INSTRUCTIONS**

1. This exam is marked out of 70 marks
2. This Examination comprises TWO Sections  
**Section A:** Compulsory Question (30 marks)  
**Section B:** Long Answer Questions (70 marks)

## **SECTION A: COMPULSORY (30 Marks)**

### **Short Answer Questions**

#### **QUESTION ONE**

- a. Outline the six building blocks of a well-functioning health system (6 marks)
- b. Highlight different strategies that can be used to promote partnership and collaboration in the health sector (6 marks)
- c. List the major steps in successful decision making (6 marks)
- d. Highlight vital characteristics of good governance in health care (6 marks)
- e. Outline the importance of effective communication in health care service delivery (6 marks)

## **SECTION B**

### **ANSWER ANY TWO (2) QUESTIONS (40 Marks)**

#### **QUESTION TWO**

Hospital managers are an integral part of running a hospital effectively and sustainably in addition to addressing the needs of the patients. Using relevant examples explain five roles of a manager in health systems strengthening (20 marks).

#### **QUESTION THREE**

Discuss the relevance and application of transformational theory in health systems strengthening (20 marks)

#### **QUESTION FOUR**

As a manager you are aware that personnel motivation is important in the provision of quality services. Discuss various motivational factors you would use to motivate your personnel (20 marks)

#### **QUESTION FIVE**

Team leadership is central in successful implementation of health operations in health care organization. Explain key phases of team development and challenges of team work (20 marks)