



AMREF INTERNATIONAL TRAINING CENTER

Qualification code : 092306T4SWC
Qualification : Social work and community development level 6
Unit code : BUS/OS/SW/CC/02/6
Unit of competency : Conduct social policy formulation and public administration

CANDIDATE WRITTEN ASSESSMENT

INSTRUCTIONS TO CANDIDATE

1. You have **THREE (3)** hours to answer all the questions.
2. Marks for each question are indicated in the brackets.
3. The paper consists of **TWO** sections: A and B
4. Do not write on the question paper.
5. A separate answer booklet will be provided.

*This paper consists of **THREE (3)** printed pages.*

Candidates should check the question paper to ascertain that all the pages are printed as indicated and that no questions are missing

SECTION A (40MARKS)

Answer all the questions in this section

1. Social services are provided by the state for the benefit of its citizens. Highlight four goals of social welfare programs. (4 Marks)
2. Policies are implemented through various programs. State four agencies involved in policy administration (4 Marks)
3. Social Policy is a statement of ideas, made by the government or NGOs on how services have to be organized. Highlight four features of social policy. (4 Marks)
4. As a social worker, you have noted an increase in forced early marriages in your practice you have been tasked to develop a policy to address this problem. Identify four benefits of involving the public as you develop the policy. (4 Marks)
5. Identify three approaches to policy analysis (3 Marks)
6. Outline four duties a social work officer can carry out in the Department of Social Welfare and Administration. (4 Marks)
7. Identify four barriers that hinder the participation of community members in social policy and development activities. (4 Marks)
8. List five stages of the social policy development process. (5 Marks)
9. Differentiate between social policy and public policy. (4 Marks)
10. State four issues in society that require social policy inclusion. (4 Marks)

SECTION B (60MARKS)

Answer question 11 and any other 2 from this section

11. In a significant move aimed at transforming Kenya's healthcare landscape, the Social Health Insurance Fund (SHIF) is scheduled to commence operations on March 1, 2024. Under this scheme, vulnerable populations will gain access to a broad spectrum of benefits, including screening, dialysis, kidney transplants, essential medications, and vital medical equipment. Using the scenario above, answer the following questions

- a) Mention the model used to formulate this policy. (2 Marks)
- b) State three characteristics of this model basing your answers on the information presented above. (3 Marks)
- c) Highlight five reasons why it would be important to evaluate the SHIF program once it takes effect. (5 Marks)
- d) Summarize five models of the decision-making process that may have been adopted when developing the policy. (10 Marks)

12. Kenyan education has shifted to the Competence Based Curriculum for the last 1 year. With the adoption of this curriculum, new policies have been formulated and their implementation and administration are still underway.

- a) Explain the roles of the five stakeholders involved in the development of this policy. (10 Marks)
- b) Analyze five factors that are currently affecting the implementation of this policy. (10 Marks)

13. The Department of Social Services in Kenya is faced with problems of making social policies to help people overcome or manage life-challenging circumstances.

- a) Discuss five types of social welfare services offered in the country. (10 Marks)
- b) Highlight FIVE challenges faced by the government in the provision of social services to Kenyan citizens. (10 Marks)

14. Policies are written to address specific issues, and therefore the structure and components of a policy will differ considerably according to the need.

- a) Discuss five major components of a policy document. (10 Marks)
- b) Explain five methods of storing social policy documents (10 Marks)