



**AMREF INTERNATIONAL UNIVERSITY**

**SCHOOL OF PUBLIC HEALTH**

**DEPARTMENT OF HEALTH SYSTEMS MANAGEMENT AND DEVELOPMENT**

**BACHELOR OF SCIENCE IN HEALTH SYSTEMS MANAGEMENT**

**END OF SEMESTER EXAMINATION MAY - AUGUST 2024**

**UNIT CODE:** HMD 322

**UNIT NAME:** HOSPITAL ADMINISTRATION AND INFRASTRUCTURE MANAGEMENT

**DATE:** Wednesday 7<sup>th</sup> August 2024

**TIME:** TWO Hours

**Start:** ..... **Stop:** .....

**INSTRUCTIONS**

1. This exam is marked out of 70 marks
2. This Examination comprises TWO Sections  
**Section A:** Compulsory Question (30 marks)  
**Section B:** Long Answer Questions (40 marks)

**SECTION A: COMPULSORY (30 Marks)**

1. Define the following terms: (5mks)
  - a) Hospital
  - b) Hospital administration
  - c) Health care administration
  - d) Quality assurance in healthcare
  - e) Financial management in healthcare
2. Explain the principles underpinning support services in a hospital. (5mks)
3. Differentiate between support services, and auxiliary services in a hospital setting. (5mks)
4. Describe the challenges faced by institutional-based committees in hospitals (5mks)
5. Explain the importance of preventive maintenance in health facilities. (5mks)
6. Explain FIVE key responsibilities of a hospital manager. (5mks)

**SECTION B: ANSWER ANY TWO (2) QUESTIONS (40 Marks)**

7. Analyze the role of infrastructure and equipment management in improving healthcare service delivery. Provide examples to illustrate your points. (20 marks)
8. Discuss the FIVE challenges of healthcare administration and propose strategies for dealing with these challenges. (20 marks)
9. Evaluate the impact of effective hospital administration on the overall performance of healthcare services. (20 marks)