



AMREF INTERNATIONAL UNIVERSITY

SCHOOL OF PUBLIC HEALTH

**DEPARTMENT OF HEALTH SYSTEMS MANAGEMENT AND
DEVELOPMENT**

MASTER OF SCIENCE IN HEALTH SYSTEMS MANAGEMENT

END OF SEMESTER EXAMINATION MAY TO AUGUST 2024

UNIT CODE: HSM711

UNIT NAME: MEDICO-

LEGAL AND ETHICAL ISSUES IN HEALTH SYSTEMS

MANAGEMENT: XXXXX August, 2024

TIME: **Three Hours**

Start: XXX Hours

Finish 1XXX Hours

INSTRUCTIONS

1. This exam is marked out of 70 marks
2. This Examination comprises TWO Sections
Section A: Compulsory Question (30 marks)
Section B: Long Answer Questions (40 marks)

SECTION A: COMPULSORY (30 Marks)

Question 1 Short Answer Questions

a) Explain with examples what constitute a conflict of interest and how this may affect patient perception of quality of care (3mks)

b) For the patient's informed consent to health care to be valid, certain conditions must be fulfilled. Explain this statement (8mks)

C) Describe any five (5) forms of fraud commonly reported in health care highlighting their mitigation measures (5mks)

D) Read the following case and answer the question that follow:

In August 2014, M was admitted to the X County Hospital for induced labor just weeks after a national directive instructing all public health care facilities to offer free maternity health care services was issued by the President. Despite the directive, M had to purchase her own medicine and basic necessities.

After taking the medicine, M was not physically checked or monitored by HCP and was informed that if she needed medical attention, she would have to walk from the labor ward to the delivery room herself. In the maternity ward, she was repeatedly slapped and verbally abused and left to deliver her baby on the concrete floor while entering in and out of consciousness. She was ordered to walk to the delivery room, still unaided. She was released with her baby the following day.

Question : what are legal and ethical issues in this case? Would the patient be justified to sue? Explain your answer (7mks).

e.) Explain the unique features of the Four box method (Casuistic or case-based approach) in ethical analysis (4mks)

SECTION B: ANSWER ANY TWO (2) QUESTIONS OUT of Four (4) QUESTIONS (40 Marks)

Long Answer Questions (each question is 20 marks)

2. Discuss any four (4) methods used in ethical analysis in health care emphasizing why this is critically important (20mks)

3. a) Explain any three (3) challenges of working with surrogate decision-makers in emergency situation and their potential impact on the nature of care envisaged (6mks).

b) Explain how any three (3) ethical theories could help to resolve legal and ethical dilemmas encountered by health care providers (14mks).

4. Please read the following case scenarios and answer the questions that follow:

Last year, P Hospital was ordered to pay compensation to a patient after one of its employees unlawfully gained access to Mr. K's medical records. The nurse who accessed the data was the patient's former partner. Mr K claimed that was in breach of Kenya's data protection Act (DPA) and the way his subsequent complaint regarding the matter was handled had made worse a pre-existing paranoid personality disorder and prevented him from working.

Questions

- a) Explain five (5) key highlights of Kenya's Data Protection Act (5mks).
- b) Give reasons why Mr. K was justified to sue (10mks)
- c) Explain with examples, situations that may necessitate disclosure of confidential patient information (5mks).

5. Discuss with examples any five (5) common ethical Dilemmas in Healthcare Management (20mks).