



**AMREF INTERNATIONAL UNIVERSITY
SCHOOL OF PUBLIC HEALTH
DEPARTMENT OF COMMUNITY HEALTH
DIPLOMA IN COMMUNITY HEALTH PRACTICE
END OF MAY-AUGUST 2024 SEMESTER EXAMINATIONS**

UNIT CODE: DCHP 225

UNIT NAME: HEALTH SERVICES MANAGEMENT

DATE: WEDNESDAY 7TH AUGUST 2024

TIME: TWO HOURS

START: 9.00 AM **STOP:** 11.00 AM

INSTRUCTIONS

1. This exam is marked out of 60 marks
2. This Examination comprises TWO Sections
Section A: Compulsory Question (20 Marks)
Section B: Long Answer Questions (40 Marks)
3. This online exam shall take TWO Hours
4. All questions in Section A are compulsory and Answer any TWO questions in Section B

SECTION A: ANSWER ALL QUESTIONS (30 MARKS)

1. Define the term health system management (2 Marks)
2. List four characteristics of a functioning health system (4 Marks)
3. State three functions of a health system manager (3 Marks)
4. Outline five processes involved in strategic thinking in health service management (5 Marks)
5. Name three components of a health system (3 Marks)
6. Highlight three principles of a health system management (3 Marks)

SECTION B: ANSWER TWO QUESTIONS ONLY (40 MARKS)

7. Health service managers provide leadership in running of health systems. Discuss five emerging challenges facing health care systems in Kenya. (20 Marks)
8. Organization of health system in Kenya plays a key role in health service delivery.
 - a) Describe the organization of the health system in Kenya. (10 Marks)
 - b) Discuss five importance of a decentralized health system. (10 Marks)
9. Discuss five health system actors in health system in Kenya. (10 Marks)
10. Discuss five functions of health information systems at national level. (10 Marks)
11. Strategic planning is an integral part in health service management.
 - a) Explain the framework of strategic planning . (4 Marks)
 - b) Describe eight steps involved in planning processes . (16 Marks)