



**AMREF INTERNATIONAL UNIVERSITY
SCHOOL OF MEDICAL SCIENCES
DEPARTMENT OF NURSING & MIDWIFERY SCIENCES
BACHELOR OF SCIENCE IN NURSING
END OF TRIMESTER EXAMINATIONS AUGUST 2022**

UNIT CODE: BSN 414 UNIT NAME: LEADERSHIP, MANAGEMENT, AND GOVERNANCE

DATE: 29th July, 2022

START: 9:00 AM FINISH 11:00 AM

INSTRUCTIONS

1. Answer all questions in section I
2. Answer all the questions in section II
3. Answer any one question in section III

SECTION ONE: MULTIPLE CHOICE QUESTIONS (20 MARKS)

1. Planning for health outcomes is also known as: -
 - a. Health services planning
 - b. Health goal planning
 - c. Population health planning
 - d. Health systems planning
2. The principles of scientific management postulated by Frederick Taylor include: -
 - a. Time management and quality assurance
 - b. Responsibility and task specialization
 - c. Problem-solving and decision-making
 - d. Task scheduling and implementation
3. Achievement, recognition, growth, and tasks' interests are the intrinsic enthusiasms according to: -
 - a. Frederick Herzberg Hygiene Factors Theory
 - b. Frederick Herzberg Motivation Theory
 - c. Douglas McGregor Theory XY
 - d. Henri Fayol Theory
4. Inspiring workers to create opportunities for interpersonal influence is known as: -
 - a. Charisma Power
 - b. Legitimate power
 - c. Coercive power
 - d. Referent power
5. The power exercised by a deputy manager in an organization is referred to as: -
 - a. Charisma Power
 - b. Legitimate power
 - c. Information power
 - d. Referent power
6. Revenue collection as a function of health care financing includes: -
 - a. Mobilization, accumulation, and allocation of resources
 - b. Taxation, subsidies, and out-of-pocket payments
 - c. Allocation of resources, purchasing, and payment of services
 - d. Global, per-diem, and line-item budgeting
7. Global budgeting allocation of financial resources is also referred to as: -
 - a. Functional budgeting
 - b. Historical budgeting
 - c. Line-item budgeting
 - d. Case-based budgeting
8. The three main components of a financial balance sheet are: -
 - a. Revenue, expenses, and loss
 - b. An entity, transactions, and cost valuations

- c. Assets, liabilities, and equity
 - d. Revenues, expenses, and profit
9. Failure of an MRI machine attributed to lack of a scheduled inspection is known as:
- a. Human causes
 - b. Physical causes
 - c. Organizational causes
 - d. Process causes
10. Written records on the financial performance of an organization are defined as: -
- a. Balance sheet
 - b. Financial statement
 - c. Statements of accounts
 - d. Statements of income
11. Getting things done through people is referred to as: -
- a. Leadership
 - b. Communication
 - c. Motivation
 - d. Management
12. A Leader chosen because of respect is referred to as: -
- a. Informal leadership
 - b. Formal leadership
 - c. Effective leadership
 - d. Ineffective leadership
13. Trade accounts payable illustrated in financial statements are known as: -
- a. Current assets
 - b. Noncurrent liabilities
 - c. Current liabilities
 - d. Shareholders' equity
14. Trade accounts receivable illustrated in financial statements are known as: -
- a. Shareholders' equity
 - b. Current assets
 - c. Noncurrent assets
 - d. Noncurrent liabilities
15. Influencing people to achieve mutual goals is known as: -
- a. Effective management
 - b. Effective leadership
 - c. Organizational development
 - d. Organizational behaviour
16. The statement on the purpose of an organization refers to: -
- a. Mission
 - b. Vision
 - c. Plan
 - d. Policy
17. The six tiers of health care systems are also referred to as: -
- a. Curative health services

- b. Promotive health services
 - c. Preventive health services
 - d. Levels of health services
18. One of the neoclassical theories of management is: -
- a. System approach
 - b. Scientific management
 - c. Administrative management
 - d. Behavioral science approach
19. The amount of profit a company has left over after paying all its direct costs is known as: -
- a. Current assets
 - b. Non-current assets
 - c. Non-current liabilities
 - d. Retained earnings
20. Planning for a particular type of service is referred to as: -
- a. Health services planning
 - b. Health goal planning
 - c. Population health planning
 - d. Health systems planning

SECTION TWO: SHORT ANSWER QUESTIONS (30 MARKS)

1. Outline five (5) principles of administrative management (5 marks)
2. State five(5)functions of management (5 marks)
3. State five (5) approaches of leadership (5 marks)
4. State five (5) qualities of effective leadership (5 marks)
5. State five)5(building blocks of health systems (5 marks)
6. State five (5) principles of time management (5 marks)

SECTION THREE: LONG ANSWER QUESTIONS (20 MARKS)

1. State the pyramidal human needs intrinsic motivators postulated by Abraham Maslow (10 marks)
2. Describe the process of “root cause analysis” in problem-solving in health systems (10 marks)