



AMREF INTERNATIONAL UNIVERSITY
SCHOOL OF PUBLIC HEALTH
DEPARTMENT HEALTH SYSTEMS MANAGEMENT & DEVELOPMENT
BACHELOR OF SCIENCE IN HEALTH SYSTEMS MANAGEMENT & DEVELOPMENT

END OF SEMESTER EXAMINATION APRIL 2024

UNIT CODE: HMD 212 UNIT NAME: PRINCIPLE & THEORIES OF MANAGEMENT

DATE: April, 2024

TIME: TWO Hours **Start:** **Finish**

INSTRUCTIONS

1. This exam is marked out of 70 marks
2. This Examination comprises TWO Sections
Section A: Compulsory Question (30 marks)
Section B: Long Answer Questions (40 marks)

SECTION A: COMPULSORY (30 Marks)

QUESTION ONE

- a) State any six functions of middle level managers in any organization 6 Marks
- b) List four conditions required for any branch of knowledge to be considered a science. 4 Marks
- c) State any five principles of management according Henry Fayol 5 Marks
- d) Outline any Five uses of Job analysis 5 Marks
- e) Highlight any four uses of budgets in the health care organizations 4 Marks
- f) State three advantages and disadvantages of a Line-item budget systems 6 Marks

SECTION B: ANSWER ANY TWO (2) QUESTIONS (40 Marks)

QUESTION TWO

The main objective of Scientific Management in the early days was to determine how jobs could be designed in order to maximize output per employee (efficiency) and the main contributor was Fredrick Taylor. Discuss five advantages and disadvantages of this Scientific Management theory.

20 Marks

QUESTION THREE

Discuss the qualities that you will require to be a good manager of a new established health care organizations after graduating from AMIU.

20 Marks

QUESTION FOUR

Planning is one of the management functions and is not a random process but one that generally follows certain steps. Describe the steps in the planning process.

20 Marks)