



AMREF INTERNATIONAL UNIVERSITY

SCHOOL OF MEDICAL SCIENCES

DEPARTMENT OF REHABILITATION MEDICINE

BACHELOR OF SCIENCE IN PHYSIOTHERAPY

END OF TRIMESTER EXAMINATIONS JANUARY TO APRIL 2025

UNIT CODE: PHT 434

UNIT NAME: Management, Supervision and Teaching (Main exam)

DATE: 8th APRIL 2025

TIME: 9am-11am

INSTRUCTIONS

1. All students will have two (2) hours to complete the examination
2. This is an online exam, Attempt all questions as per the instruction
3. It is the student's responsibility to report any page and number missing in this paper.
4. Check that the paper is complete
5. Total number of pages is 6 including the cover.
6. Read through the paper quickly before you start.
7. Upon finishing the exam paper, on submission, the message 'Your examination has been submitted' will appear.

TOTAL: _____/70

PERCENT: _____/100%

POINTS EARNED TOWARDS FINAL GRADE _____/70

Section A: Multiple Choice Questions. Answer all the questions (30 marks)

1. Clinical supervision entails clinical reasoning that involves;
 - A. Critical thinking
 - B. Inductive/deductive information
 - C. Cognitive processes
 - D. All of the above.
2. While you were assessing a patient in the ward, you decided to write some statements down to guide you come up with the diagnosis of the patient. What type of reasoning did you apply?
 - A. Deductive reasoning
 - B. Inductive reasoning
 - C. Critical thinking
 - D. Clinical reasoning
3. Critical reflection in clinical practice is essential;
 - A. for Clinical effectiveness and continuing professional development
 - B. for bringing revenue to hospitals
 - C. for avoiding embarrassment to the patients
 - D. for showcasing expertise
4. Thinking about what happened in clinical practice area, actions that were performed and what could change the outcome next time is reflection?
 - A. In action
 - B. On action
 - C. Within action
 - D. By action
5. Meta-reflection on the reflection is;
 - A. Thinking deeply and critically about a subject to gain a more comprehensive understanding.
 - B. Reflecting on one's own thought process.
 - C. Acts as your own supervisor and questions your own actions
 - D. All of the above
6. Managers who see employees as irresponsible, not happy and not motivated apply which type of management theory?
 - A. Scientific theory
 - B. Modern management theory
 - C. Theory Y
 - D. Theory X
7. Supervision in the earlier days was more based on;
 - A. Compliance and monitoring
 - B. Professional growth and improvement
 - C. Standards-Based Supervision
 - D. Reflective practice

8. Action research is
 - A. Research done to investigate a problem, come up with a plan on how to improve on the problem
 - B. Focus on presenting findings and formulating policies based on that research
 - C. Focus in improving educational practices that involves action, evaluation, and reflection
 - D. All of the above
9. While you were attending a ward round, you realized that you needed some information concerning a patient. Part of the information you needed included, patient diagnosis and type of medication given. How will you classify this type of data?
 - A. Administrative data
 - B. Referral data
 - C. Patient data
 - D. Clinical data
10. A student taking notes in a lecture is basically;
 - A. Recording information
 - B. Storing information
 - C. Reviewing information
 - D. Retrieving information
11. Documents that contain financial information are?
 - A. Data bases
 - B. Accounting statements
 - C. Accounting records
 - D. Accounting ledgers
12. The following document is not classified under accounting records
 - A. Stock records
 - B. Accounting ledgers
 - C. Invoices
 - D. Accounting statements
13. Organization's long-term investments, expenditures, and long-term planning is normally catered under which budget
 - A. Capital budget
 - B. Cash flow budget
 - C. Static budget
 - D. Flexible budget
14. A measure of performance that compares the output of a product with the input is?
 - A. An outcome
 - B. Achievement
 - C. Productivity
 - D. All of the above
15. In order to identify the areas of inefficiency or waste in your clinic. Which action will you take?
 - A. Budgeting of available resources
 - B. Planning on expenditure

- C. Cost accounting
 - D. Keeping account records
16. Which of the following statements is not a goal of the human resource management?
- A. To help the company achieve its goals
 - B. To create a positive work culture
 - C. To increase employee performance
 - D. To minimize return on investment
17. Attracting and hiring people who fit the company's culture and goals is a function of
- A. A human resource officer
 - B. A manager
 - C. A supervisor
 - D. An administrator
18. Purchasing of materials and equipment to meet production needs is a role of
- A. Budgeting officers
 - B. Procurement officers
 - C. Senior managers
 - D. Supervisors
19. Scheduling of patients appointments, treatment and evaluation is collectively termed as
- A. Medical team management
 - B. Patient management
 - C. Resources management
 - D. Materials management
20. Which statement below clearly outline the benefits of using Patient Management Software.
- A. Patient satisfaction
 - B. creates a smoother workflow
 - C. Boosts efficiency
 - D. All of the above
21. The role of a medical team in a hospital set up is?
- A. Employing healthcare workers
 - B. Mapping budgeting
 - C. Engaging stakeholders
 - D. Sucking incompetent employees
22. Which one of the following statements describes how a good manager should manage his/her supervisor?
- A. Keeping distance from the supervisor as a form of respect relationship
 - B. Understanding the supervisors goals
 - C. Delegating duties to the super then assigns some duties to staff members.
 - D. Withdrawing some powers of the supervisor
23. As a supervisee,
- A. Recognize your boss's strengths and weaknesses
 - B. Don't try to make your boss perfect
 - C. Focus on building a relationship that works well for both of you
 - D. All of the above

24. The skills, knowledge, or abilities that students should have by the end of a course or program are?
- A. Module competency
 - B. Learning outcomes
 - C. Learning objectives
 - D. Further reading
25. Which of the following statement describes effective time management;
- A. Focus on many task at a time until you are done
 - B. Prioritize tasks based on importance and urgency
 - C. Do not assign tasks to others so that you can focus on your own skills
 - D. Avoid tasks limit to help you stay on track
26. Final evaluation at the end of a unit or course to measure overall achievement (e.g., final exams, major projects).
- A. Summative assessment
 - B. Formative assessment
 - C. Diagnostic assessment
 - D. Clinical assessment
27. In order to establish a positive learning environment, lecturers can:
- A. Create a warm and welcoming classroom atmosphere where students feel valued and respected
 - B. Discourage open communication and active listening
 - C. Provide criticism feedback
 - D. Recognition for effort and achievement should be avoided
28. Employees are part of machines theory focus on
- A. Sense of belong
 - B. Employees being part of decision-making
 - C. Social wellbeing of an employee
 - D. Money as the key motivator
29. By studying the amount of work a worker is able to accomplish in one day, the manager is applying
- A. A scientific management theory
 - B. Modern management theory
 - C. Classical management theory
 - D. Theory X
30. Employees are more likely to be open to changes and motivated when they are;
- A. Given opportunities to participate in decision-making
 - B. When they are given more money
 - C. When the work in an area that they have not specialized at
 - D. When they work for long hours

Section B: Short Answer questions. Answer all the questions (20 marks)

1. Briefly outline the importance of student's clinical supervision (5 marks)
2. Briefly Outline reflective practice (5 marks)
3. Describe your role as a learner to your supervisor. (5 marks)
4. Describe the type of questions you will ask yourself to assess if learning has occurred in clinical supervision according to John's Model of cycle (5 marks)

Section C: Long essay questions. Answer any of the two questions (20 marks)

1. Describe Gibbs Reflective Cycle for clinical supervision (10 marks)
2. Discuss the functions of management. (10 Marks)
3. Describe the functions of human resource management (10 marks)

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