



AMREF INTERNATIONAL UNIVERSITY
SCHOOL OF PUBLIC HEALTH
DEPARTMENT OF HEALTH SYSTEMS MANAGEMENT AND DEVELOPMENT
BACHELOR OF SCIENCE IN HEALTH SYSTEMS MANAGEMENT AND
DEVELOPMENT
END OF SEMESTER EXAMINATION MAY-AUGUST 2026

HMD 212 Principles and Theories of Management

TIME: Two Hours

Date : 7th AUGUST 2026

TIME : Two (2) Hours Start-----5:30 PM-----End...7:30 PM...

INSTRUCTIONS TO CANDIDATES

- 1) This exam is out of 70 marks
- 2) Section-A is compulsory with a Total of 30 Marks
- 3) Answer any TWO (2) questions in Section B

Read carefully the additional instructions preceding each section.

Section A

Q1. Differentiate between management and leadership as used in health in public health(5Marks)

Q2.Outline two ways in which Henri Fayol's principle of division of work can improve efficiency in a hospital setting. (5Marks)

Q3.state the two importance of planning in ensuring effective healthcare service delivery. (5Marks)

Q4.List five roles of communication in enhancing healthcare outcomes. (5Marks)

Q5. Identify five sources of health care resources (5Marks)

Q6.state two roles of systems thinking can assist managers in solving healthcare challenges. (5Marks)

Section B

Q4.Discuss the four functions of management (planning, organizing, leading, and controlling) and evaluate their contribution to effective healthcare service delivery.(20 Marks)

Q5.Analyze the application of Henri Fayol's management principles(14) in healthcare organizations. Use practical examples to support your discussion. .(20 Marks)

Q6.Healthcare organizations are complex systems. Discuss the concept of systems thinking and evaluate its importance in healthcare management. .(20 Marks)