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092306T4SWC

SOCIAL WORK AND COMMUNITY DEVELOPMENT LEVEL 6

COD/OS/SW/CC/03/6

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Perform Psycho Social Support

July/August 2025

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TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL (TVET CDACC)

WRITTEN ASSESSMENT

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Date: 01.08.2025 11:47 AM

TIME: 3 HOURS

INSTRUCTIONS TO CANDIDATE

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1. This paper consists of **TWO** sections: **A** and **B**.
2. Attempt **ALL** questions in section A.
3. Attempt Question **TWELVE** (12) and any other **TWO** (2) questions in section B.
4. Marks for each question are indicated in the brackets.
5. Candidates are provided with a separate answer booklet
6. Do not write on the question paper.

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This paper consists of THREE (3) printed pages.

Candidate should check the question paper to ascertain that all pages are printed as indicated and that no questions are missing.

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SECTION A (40 MARKS)

Attempt ALL the questions in this section.

1. Define the following terms: (3 Marks)
 - i. Client referral
 - ii. Climate setting
 - iii. Referral notes
2. A counsellor requires the use of certain techniques in the course of their work. Highlight FOUR counselling techniques. (4 Marks)
3. When referral occurs, a client goes through sessions of preparation. Highlight THREE ways that a client is prepared for referral. (3 Marks)
4. Client referral involves directing a client to another institution or individual. Outline the FOUR significance of client referral. (4 Marks)
5. Filling the client consent form is key in any psycho social support. Give FOUR reasons for the importance of getting consent from a client. (4 Marks)
6. Client referral involves guiding a client to another counsellor for support. State FOUR factors should be considered when deciding to refer a client. (4 Marks)
7. As a social worker, give TWO scenarios where a client might be referred to another professional or service. (2 Marks)
8. Referral notes are an important component in offering psychosocial support. Highlight FOUR reasons referral notes are important in the client's treatment process. (4 Marks)
9. Confidentiality is a significant component in records management. State FOUR ways that a therapist may ensure confidentiality when documenting referral notes. (4 Marks)
10. Mental health awareness has been on the rise over the recent past. State FOUR Psycho social issues that require support. (4 Marks)
11. Highlight TWO differences between initial assessment notes and referral notes. (4 Marks)

SECTION B (60 MARKS)

Answer Question 12 and TWO others in This Section

12. Lokida is working in a mental health support unit at a hospital in Tswana, in the records department. His current job involves proper record keeping from the time of first contact to when client services are terminated or a referral is given. Some of the Records that he keeps include intake forms, client contracts, session notes, and Referral notes. All these records are supposed to be handled with care and a lot of professionalism for successful support giving. Records are also major in keeping with the counselling ethics.

- a) Explain FOUR significances of proper record keeping in Counselling. (8 Marks)
- b) Describe FOUR Ethical Considerations in Documentation. (12 Marks)

13. During record keeping, Documents are given codes to keep client information unavailable to unauthorised persons. It involves giving clients a unique identification as long as they receive support.

- a) Explain FOUR roles of Coded Records in counselling (8 Marks)
- b) Describe FOUR Challenges in Documentation. (12 Marks)

14. A client articulates specific goals they wish to accomplish during the sessions, while you, as a dedicated psychosocial support officer, facilitate their journey toward personal growth and emotional well-being.

- a) Explain the FOUR elements of the action plan as in Psycho psychosocial documents. (8 Marks)
- b) Describe FOUR counselling skills a psychosocial support officer must have. (12 Marks)

15. As a social worker, it is essential to know when to terminate counselling services because Cases of intimate partner violence have been increasing recently, according to news media.

- a) Explain FOUR instances where termination of counselling occurs. (8 Marks)
- b) Discuss FOUR factors that may be attributed to this social issue. (12 Marks)